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| A white and black logo  Description automatically generated | On the beat in…  North Shropshire  Market Drayton  Wem  Whitchurch  Safer Neighbourhood Team Newsletter | October  2025 |

*Current statistics on calls to police and crime recording for your neighbourhood can be found at* [***www.police.uk***](http://www.police.uk)***.*** *If you wish to discuss further, please contact a member of your Safer Neighbourhood Team.*

**Market Drayton – Team contact details:**

**Team email:** marketdrayton.snt@westmercia.police.uk

**Safer Neighbourhood Officer:** PC Iain McIntosh **Mobile:** 07811 748 732

**Police Community Support Officer:** PCSO Steve Robinson **Mobile:** TBC

**Police Community Support Officer:** PCSO Tara Carruthers **Mobile:** 07971 050 442

**Police Community Support Officer:** PCSO Richard Parker **Mobile:** 07483 123 858

**Wem – Team contact details:**

**Team email:** wem.snt@westmercia.police.uk

**Safer Neighbourhood Officer:** PC Jack Harper **Mobile:** 07817 885 113

**Police Community support Officer:** PCSO Lizz Walmsley **Mobile:** 07967 303 567

**Police Community support Officer:** Vacant **Mobile:**

**Whitchurch – Team contact details:**

**Team email:** whitchurch.snt@westmercia.police.uk

**Safer Neighbourhood Officer:** PC Tom Rayment **Mobile:** TBC

**Police Community Support Officer:** PCSO Jamie Robinson **Mobile:** 07967 301 147

**Police Community Support Officer:** PCSO Dave Andrew **Mobile:** 07971 395 050

**Police Community Support Officer:** PCSO Sarah Parker **Mobile:** 07483 121 957

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| **Please** encourage your parishioners to sign up to Neighbourhood Matters…  **Sign up to Neighbourhood Matters…** your brand-new community messaging service | |
| A red and blue square with white text  Description automatically generated | Neighbourhood Matters enables residents, businesses, and community groups to keep in touch with local policing teams. You can choose exactly what type of alert you wish to receive and how you receive them; whether that be by email, text or telephone. Sign up now at:[**www.neighbourhoodmatters.co.uk**](http://www.neighbourhoodmatters.co.uk) |



**Reporting A Crime**

**Is it an emergency?**

Call **999** in emergency situations like these:

* there is an immediate danger to life
* someone is using violence or is threatening to be violent
* a crime is happening right now, like a house burglary or a theft
* the suspect is still at the scene

**If it's not an emergency**

If you’ve witnessed or been the victim of crime that isn't an emergency, please report it to us.

Your report will be sent direct to our control room. Before you give us the details of the crime, we'll ask you a few questions to make sure you go to the right online form. [**www.westmercia.police.uk/ro/report/ocr/af/how-to-report-a-crime/**](http://www.westmercia.police.uk/ro/report/ocr/af/how-to-report-a-crime/)

**Hello Parish Councils,**

This is your North Shropshire Safer Neighbourhood Team (SNT) Newsletter for **October 2025**. Please see the link above to **police.co.uk** for crime recording stats for your area, or any other area in the UK should you wish.

Please get in touch if you would like to discuss anything further, if we can provide more information we will, our contact details are above. If there is anything specific that is affecting your parish area above and beyond the three priorities you have nominated, again please let us know and we will endeavour to support you.

The official West Mercia Police website [**www.westmercia.police.uk**](http://www.westmercia.police.uk) has a wealth of information and includes dedicated sections in relation to **News, Recruitment, Watch Schemes, Neighbourhood Matters, Crime Prevention Advice, Support For Victims, other Advice and Information and Thanks & Complaints.**

Our North Shropshire SNTs work in a very challenging and varied role and no two days are the same, naturally there are many requests for our time, support and assistance. Obviously, much of what we do we can’t tell you too much about, but rest assured that much of our focus is on the three Parish Council Priorities that you provide us with quarterly.

Much of the good work that SNTs engage with are posted in the following places:

* Parish Council attendance in person or North Shropshire SNT Newsletters
* Neighbourhood Matters –[**www.neighbourhoodmatters.co.uk**](http://www.neighbourhoodmatters.co.uk)
* Facebook **-** [**www.facebook.com/MktDraytonPolice**](http://www.facebook.com/MktDraytonPolice) **(North Shropshire specific)**

[**www.facebook.com/ShrewsburyPolice**](http://www.facebook.com/ShrewsburyPolice)

[**www.facebook.com/westmerciapolice**](http://www.facebook.com/westmerciapolice)

[**www.facebook.com/WMPRuralMatters**](http://www.facebook.com/WMPRuralMatters)

Below is just a small snapshot of the good work North Shropshire SNTs have been involved with recently…

A car on a tow truck

AI-generated content may be incorrect.

A close-up of a hand holding a pen

AI-generated content may be incorrect.

A car being towed on a flatbed

AI-generated content may be incorrect.

A person in a black shirt

AI-generated content may be incorrect.

A dog with a collar

AI-generated content may be incorrect.

A screenshot of a social media post

AI-generated content may be incorrect.

A group of people standing in a building

AI-generated content may be incorrect.

A police car towing a car

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A police handcuffs and a police badge

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A police car with blue lights

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A person standing in front of a street corner

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A group of people posing for a photo

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As part of the monthly Newsletter, we will be adding trending and/or appropriate crime prevention advice and information. Along with any recent updates from our other policing departments and partners.

This month’s Newsletter contains sections on **‘****Current terrorist threat level in the UK’**, **‘Staying safe from terrorism’ and ‘Action Fraud’**

**Current terrorist threat level in the UK**

Here you can see the current threat level to the UK from terrorist attacks and what the police are doing day-to-day to keep the country safe. You’ll also find answers to common questions about our policing tactics and how we investigate terrorism.

How likely is a terrorist attack in the UK?

There are five levels of threat:

**low** - an attack is highly unlikely

**moderate** - an attack is possible but not likely

**substantial** - an attack is likely

**severe** - an attack is highly likely

**critical** - an attack is highly likely in the near future

The level is set by the Joint Terrorism Analysis Centre and the Security Service (MI5).

What are the police doing to keep us safe?

Our overriding priority is to keep the public safe by working closely with all of our communities.

We constantly review our operations and contingency planning, liaising with central and local government, emergency services and other agencies.

We also use a wide range of overt and covert policing tactics. Covert tactics, by their nature, are not obvious to the public, but we also use overt tactics such as high visibility policing at a variety of locations.

We also use Prevent to try to stop vulnerable people from being radicalised by terrorists or extremists in the first place.

We use these extra measures for a variety of reasons. For example, it could be as a response to seasonal crime patterns or as a precautionary measure in the light of the current threat from international terrorism.

If you live, work or visit our towns and cities, you’ll continue to see a selection of policing tactics used in the future.

Do police target specific communities when investigating terrorism?

No individual is targeted by police because of their culture, faith, race or religion.

Our inquiries are carried out under the provisions of existing UK law, which takes into account the human and legal rights of those involved. Terrorist investigations go where the intelligence and evidence takes us.

We make every effort to make sure that minority communities are not criminalised or victimised in any way. The bedrock of British policing has always been to work with, for, and on behalf of the communities we serve.

It would be counter-productive for us to target a specific community since it is not police actions alone that will ultimately defeat terrorism, but the combined actions of all communities.

We need the support and confidence of our communities to improve the two-way flow of information, to arrest and prosecute terrorists and to protect the whole community.

Why do police stop passengers at ports?

Police officers at ports play a key role in countering the current terrorist threat and maintaining national security. They use powers available to them under Schedule 7 of the Terrorism Act 2000 and adhere to the Code of Practice that accompanies the legislation.

The code requires that the selection of people stopped reflect an objective assessment of the threat posed by various terrorist groups active in and outside the UK.

**Staying safe from terrorism**

The threat of terrorism in the UK is real, but with a little knowledge you can increase your safety and help protect yourself against a terrorist attack. Find out below how to stay safe when you’re out and about and how to report any suspicious behaviour that could be connected to terrorism.

What you can do

Communities defeat terrorism. We need the help and support of individuals, businesses and communities across the UK to remain alert and maintain the safety and security of those places where we live, work and socialise.

If you see or hear something unusual or suspicious, trust your instincts and ACT (Action Counters Terrorism) by reporting possible terrorist activity in confidence. Any piece of information could be important, so it's better to be safe and report anything you see. You can help the police prevent terrorism and save lives.

Crowded places, events, public transport, and iconic locations throughout the country are some examples of locations that could be potential targets for terrorists.

You're familiar with your workplace and surrounding area, so you’re ideally placed to spot when something is amiss. In this period of heightened alert, it is vital to remain vigilant, trust your instincts and report possible terrorist activity to the police.

Look for anything that seems out of the ordinary, such as:

people in stationary vehicles watching a building or structure

vehicles moving slowly near public buildings, structures or bridges, or parked in suspicious circumstances

people using recording equipment, including camera phones, or seen making notes or sketches of security details

someone suspicious paying close attention to specific entry and exit points, stairwells, hallways or fire escapes

people loitering at or near premises for long periods and watching staff, visitors and deliveries for no apparent reason

people asking detailed or unusual questions about buildings and business operations, facilities (such as room layouts), security or parking for no apparent reason

anyone in ‘off limits’ areas, plant rooms and similar – ask these people who they are and what they're doing, and report this immediately to your security manager or call 999. If you have a hearing or speech impairment, use our textphone service 18000.

If you’ve witnessed any of the above, trust your instincts and report it, in confidence, using our online tool to report possible terrorist activity or call the anti-terrorist hotline on 0800 789 321. Our specially trained officers will take it from there.

Run, Hide Tell abroad

Counter terrorism policing has significantly increased its international presence in the last two years, with many more staff currently working overseas with local authorities

to help protect British citizens from the global terror threat.

**Action Fraud**

* add information to your report
* phone Action Fraud to discuss your report
* get updates by email

What you can report to Action Fraud

You can report scams, If you’ve been the victim of a scam, fraud or online crime (cybercrime) you can report it to Action Fraud:

* [online](https://www.actionfraud.police.uk/reporting-fraud-and-cyber-crime)
* on [0300 123 2040](tel:03001232040) (Monday to Friday 8am to 8pm).

Action Fraud is the national reporting centre for fraud and cybercrime. It collects reports about fraud on behalf of the police in England, Wales and Northern Ireland. For fraud in Scotland please report it directly to Police Scotland.

Registering with Action Fraud

You can make a report as a guest, without registering and creating an account.

But we recommend you create an account first, because then you’ll be able to:

* save and come back to a report you haven’t finished
* see updates on what’s happened to your report

fraud and online crime (cybercrime) to Action Fraud, except you should report:

* [business or personal tax fraud to HMRC](https://www.gov.uk/report-an-unregistered-trader-or-business) (His Majesty's Revenue and Customs)
* [scams to do with HMRC directly to them](https://www.gov.uk/topic/dealing-with-hmrc/phishing-scams)
* [benefit fraud on GOV.UK](https://www.gov.uk/report-benefit-fraud)
* [immigration fraud to the Home Office](https://www.gov.uk/report-immigration-crime)
* [counterfeit (fake) money to the police](https://www.actionfraud.police.uk/blog/counterfeit-currency-what-to-do-if-you-receive-counterfeit-notes-or-coins-and-where-to-report)
* [counterfeit (fake) medicine or medical devices to the Medicines and Healthcare products Regulatory Agency (MHRA)](https://www.gov.uk/report-problem-medicine-medical-device)
* [online child abuse or suspicious online behaviour involving a child to your local police force or to the Child Exploitation Online Protection Command](https://www.ceop.police.uk/safety-centre/)
* [online bullying or hate crime to the police](https://www.westmercia.police.uk/ro/report/ocr/af/how-to-report-a-crime/)

What happens after you report something to Action Fraud

After you’ve reported something to Action Fraud, your report will be sent to the National Fraud Intelligence Bureau (NFIB), which is part of the City of London police. They’ll decide what to do next.

If the NFIB decide there might be enough information in your report for the police to investigate, they'll send it to the local police force for the place the crime happened. That police force will look at the information and decide whether to investigate the case. They should tell you what they’re going to do.

Whether or not the NFIB decide to send your report on to local police to investigate, you’ll be told what the NFIB have done within 28 days of when you made your report (or whenever you last sent an update).

The NFIB might also take other action, for example to take down websites or phone numbers that are used to commit fraud.

Getting an update on your report

To be able to get an update on your report, you need to register with Action Fraud before you make your report. Then you can track the progress of your report by logging into your account.

After logging in, to check your report’s status click ‘My account’ in the top-right hand corner then click ‘My reports’.

Once a case has been passed to a local police force, they’re responsible for keeping you updated.

Other options if you’ve been scammed or defrauded (civil redress)

If the police decide not to investigate your case as a crime, you might still be able to get compensation or money back by bringing a civil case yourself.

Talk to a solicitor or asset recovery agent to find out more.

**Are you aware of Community Speed Watch, and is it relevant to your parish?**

With Community Speed Watch now in its eighth year of operation within West Mercia, local communities are being reminded about the scheme and how volunteers can get involved in speed monitoring and improve the quality of life in their area if speeding traffic is causing concern.

Community Speed Watch is a community driven road safety initiative, coordinated by West Mercia Police but managed and run by volunteers in the community. It involves trained volunteers from the community monitoring the speeds of vehicles with approved, hand-held speed measurement devices. Where vehicle speeds are found to be inappropriate, a letter is sent to the registered keeper by the police with the aim of encouraging them to reduce their speed when driving in the future.

The scheme was introduced within West Mercia in 2014 and has gone from strength to strength over the last 8 years with over 40 active sites currently operating. It was introduced to enhance the force’s speed enforcement strategy, by addressing community concerns in areas that do not meet either speed or collision criteria for police-led enforcement.

A Community Speed Watch scheme is initiated when ‘speeding traffic’ has been identified as a community road safety concern by a parish council or Safer Neighbourhood Team. However, several criteria must be met before a scheme can be established:

* The area must have a 30mph or 40mph speed restriction.
* Speed data collected by West Mercia Police must show that speed levels in the area do not meet the national industry requirements for police enforcement.
* No other enforcement activity is currently in place.
* There must be at least six volunteers in each Community Speed Watch scheme.
* Speed checks must be conducted by at least three volunteers at any one time.

A group of people in reflective vests standing on the side of a road

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As part of Operation Snap, members of the public can report and submit digital footage showing potential traffic offences via a secure online form.

[**https://secureform.nextbase.co.uk/**](https://secureform.nextbase.co.uk/)

This can range from driving dangerously or carelessly to overtaking on solid white lines, using a mobile phone while driving, ignoring traffic lights or dangerous driving around other road users, such as horse riders and cyclists.

Please note; issues with number plates, windscreens and minor traffic offences are unable to be dealt with via Op Snap.

General parking complaints (other than illegal parking on zig zags) should be raised with the relevant local authority. Notification of untaxed vehicles can be reported directly to DVLA, reports of no MOT or no insurance should be logged to 101, not via the Op Snap portal.

Your submission will be sent to West Mercia Police where the evidence will be reviewed by one of our road traffic police officers.

One statement is required for each submission/offending vehicle. We are unable to process multiple offences sent as one submission.

We will strive to update each submitter regarding the outcome of their allegation. All submissions are dealt with pro-actively to help reduce risk taking and poor driving on our counties roads.

Any footage submitted through the portal can be used by us to help educate other road users and to advise on case results.

Please note - if you operate a recording device in a public place, you may have obligations under the General Data Protection Regulation (GDPR). It is in your interest to familiarise yourself, and comply with, any such obligations as apply to you. If you are in any doubt as to your obligations, please obtain independent legal advice to ensure you do not put yourself at risk of prosecution. By submitting footage you acknowledge you have read and understood this before proceeding.

For more information, please see the Frequently Asked Questions section or email [OpSnap@westmercia.police.uk](mailto:OpSnap@westmercia.police.uk)

**The contacts below may be of interest to those in the parish who may be more comfortable reporting crime or giving information to the police, anonymously:**

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**Are your parishioners aware of Action Fraud?**

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* Action Fraud website
* on [**0300 123 2040**](tel:03001232040) (Monday to Friday 8am to 8pm).

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A poster of a smart water device

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A poster of a smart water security pack

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